



# Reseller Hosting

A Guide to Help you Get Started with your Web Hosting Business



# Features



# Features Of Reseller Hosting



Host **Unlimited Domains, Email Accounts, MySQL Databases** and more.

**Plesk Reseller** access to split packages and specify your own hosting parameters.



Provision unlimited **Plesk** accounts.



**WHMCS**, an all-in-one client management, billing & reporting solution for online businesses provided for **FREE**.

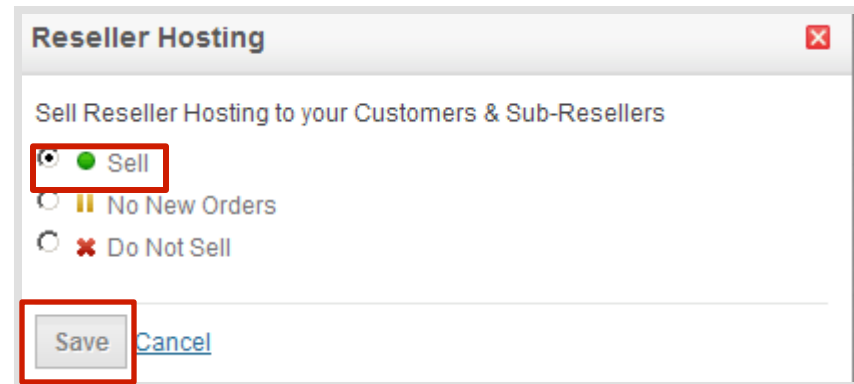
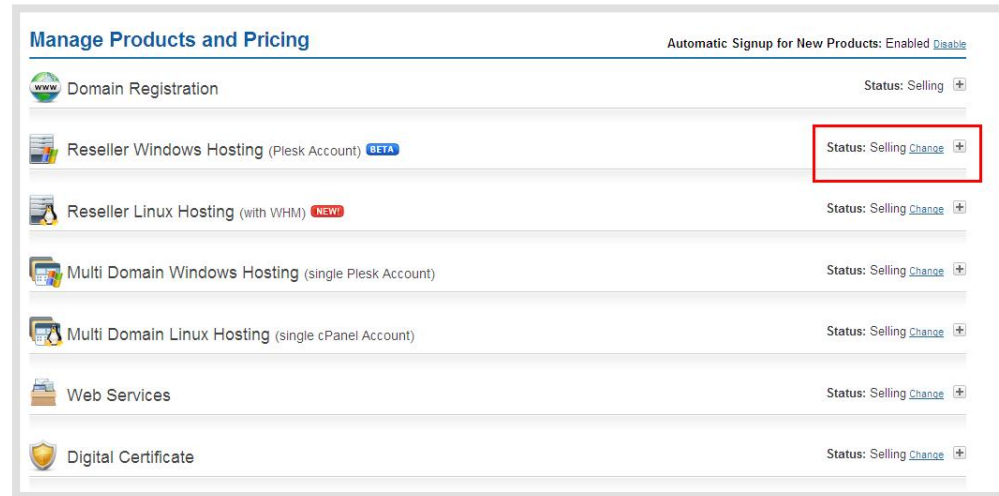
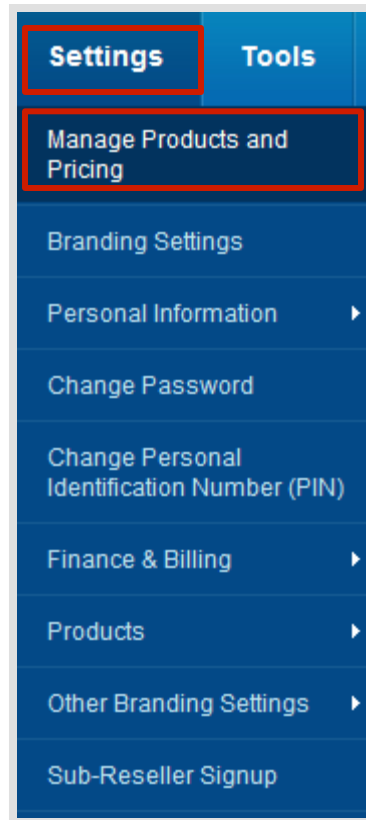


More than 200 one-click install applications including **WordPress, Drupal, Joomla, SugarCRM**

# Sign Up



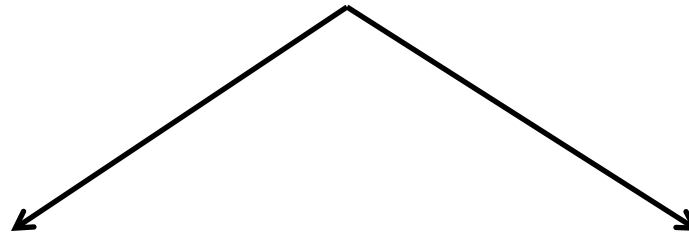
# Sign Up For Reseller Hosting



**Change the status to “selling”. Note: by default your status will be “selling” for Reseller Windows Hosting**

# Reseller Hosting Is For Everyone

You can choose to:



**01**

Resell packages to your  
Customers & Sub  
Resellers

**02**

Buy Reseller Hosting packages  
yourself and Resell Custom  
packages to your Customers



# How To Start Reselling?



# Set Price For Reseller Hosting

Reseller Windows Hosting (Plesk Account) BETA Status: Selling [Change](#)

[Customers](#) [Sub-Resellers](#)

| Plan Name               | Plan Specifications                     | Selling Status for Customers | Action                       |
|-------------------------|---|------------------------------|------------------------------|
| R1 <a href="#">Edit</a> | 10 GB Web Space<br>200 GB Data Transfer | <span>●</span> Selling       | <a href="#">Manage Price</a> |
| R2                      |   | <span>●</span> Selling       | <a href="#">Manage Price</a> |

**Click on Edit To Change Plan Names**

Customer Pricing - R1 [Manage Sub-Reseller Pricing](#) Set Pricing For Go

| Pricing                | Add  | Renew  | Add Dedicated IP/SSL <span>?</span>                                      | Action |
|------------------------|--|--|--|--------|
| <b>Your Cost Price</b> | USD 13.49 / month  | USD 13.49 / month  | USD 3.99 / month   |        |
| <b>1 Months</b>        | <div>Per Month</div> <div>16.19</div> <div>1 Months</div> <div>16.19</div> | <div>Per Month</div> <div>16.19</div> <div>1 Months</div> <div>16.19</div> | <div>Per Month</div> <div>4.79</div> <div>1 Months</div> <div>4.79</div> |        |

3 months [Add Slab](#)

[Update](#) [Cancel](#)



# Add Slabs & Set Telescopic Price

[<< Back to Manage Products And Pricing](#)

## Customer Pricing - R2 [Manage Sub-Reseller Pricing](#)

Set Pricing For

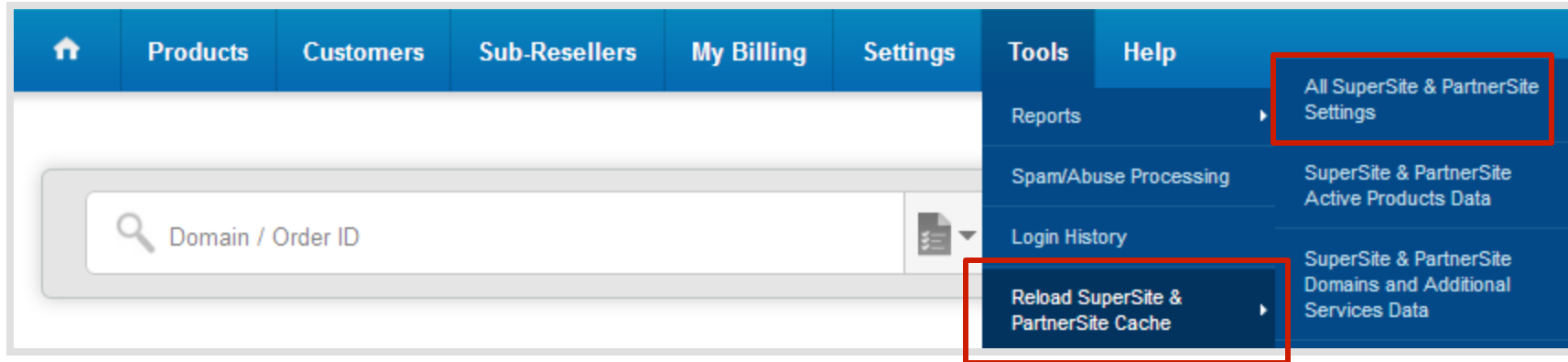
| Pricing   | Add  | Renew  | Add Dedicated IP/SSL <a href="#">?</a>                                     | Action                 |
|---|--|--|--|------------------------|
| <b>Your Cost Price</b><br>(Inclusive of 12.36% Tax) | INR 1,122.48 / month   | INR 1,122.48 / month   | INR 247.19 / month   |                        |
| <b>1 Months</b><br><b>Selling Price</b><br>INR      | <div>Per Month</div> <div>1198.8</div> <div>1 Months</div> <div>1198.8</div> | <div>Per Month</div> <div>1198.8</div> <div>1 Months</div> <div>1198.8</div> | <div>Per Month</div> <div>238.8</div> <div>1 Months</div> <div>238.8</div> |                        |
| <b>Your Cost Price</b><br>(Inclusive of 12.36% Tax) | INR 1,122.48 / month   | INR 1,122.48 / month   | INR 247.19 / month   |                        |
| <b>3 Months</b><br><b>Selling Price</b><br>INR      | <div>Per Month</div> <div>1150</div> <div>3 Months</div> <div>3450</div>     | <div>Per Month</div> <div>1150</div> <div>3 Months</div> <div>3450</div>     | <div>3 Months</div> <div>716.4</div>                                       | <a href="#">Delete</a> |

## Give Discounts to Customers Who Buy for Longer Tenures

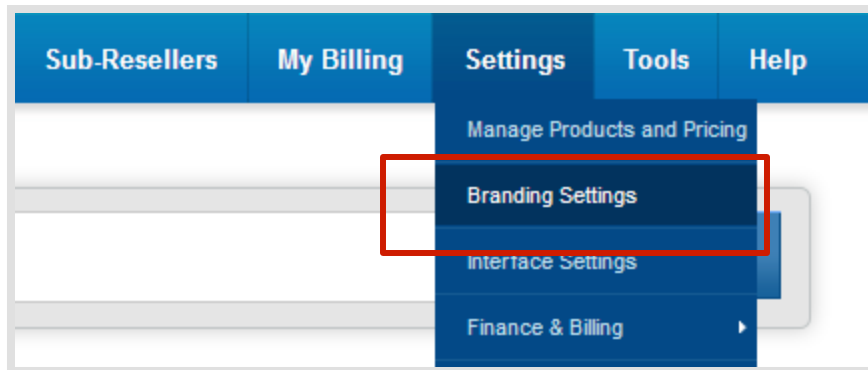
- ✓ When your customer purchases for 1 month, he will be charged INR 1198.8, but if he purchases for 3 months or more, you can give him a discount by charging him less. (INR 1150/month in this case).
- ✓ However, if you do not wish to use Telescopic Pricing for your Customers, you may set the same Selling price as the 1st month for all other months

# Display It On Your Supersite

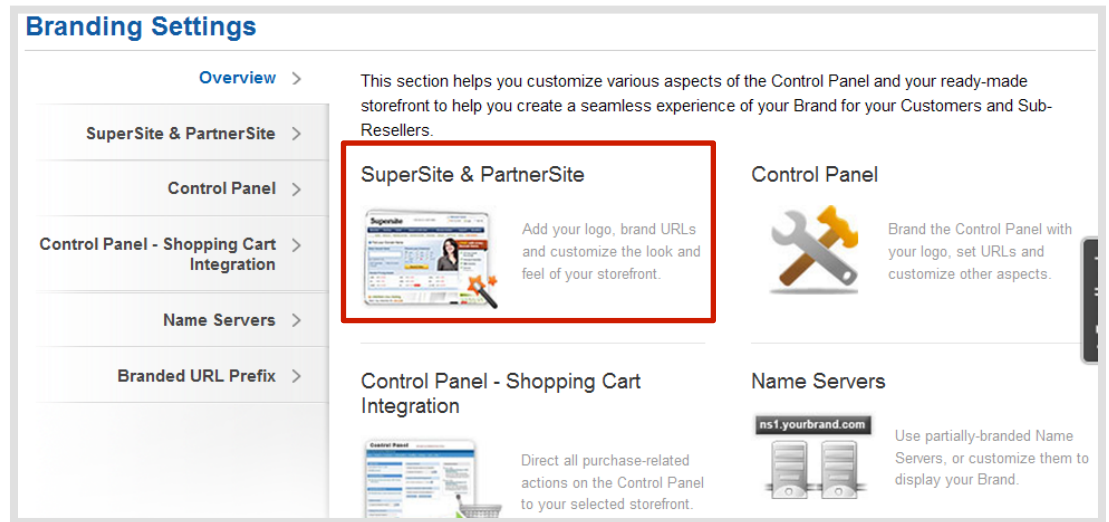
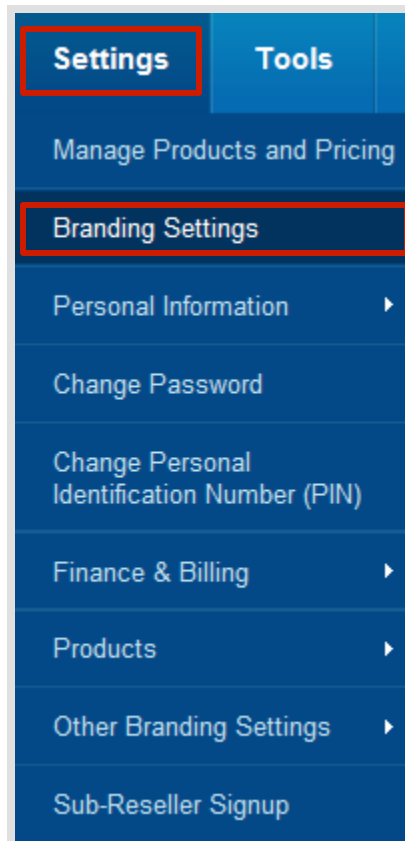
Reload SuperSite and PartnerSite Cache



Launch **SuperSite Admin Area**



# Display It On Your Supersite



# Display It On Your Supersite

## Branding Settings


- Overview >
- SuperSite & PartnerSite >
  - SuperSite >**
  - PartnerSite >
- Control Panel >
- Control Panel - Shopping Cart Integration >
- Name Servers >
- Branded URL Prefix >

The SuperSite is a ready-made and fully customizable webstore with over 70 pages of marketing content. This section allows you to customize the URLs and interfaces of the SuperSite to showcase your Brand to your Customers.

### Customize SuperSite

Edit the HTML, CSS, images and various other aspects of every page of the SuperSite with our robust Admin Panel.

**Launch Customization Panel**



[Dashboard](#) [Reload Cache](#) [Reseller Details](#) [Download PSD files](#) [Settings](#) [Help](#)

## Dashboard

### My Languages

+ Add New Language

English (English) (Default language) [Delete](#)

Site Theme: **MyTheme**

Status: **Live**

Manage Site

Click on Settings



# Display It On Your Supersite

## Reseller Hosting Plans to display on SuperSite

### Choose this option if you want to:

- ✓ Add/Remove Reseller Hosting plans to be shown on supersite.
- ✓ Change the order Reseller Hosting Plans on the plan selection page.

[Edit Settings](#)

## Windows Reseller Hosting Plans to display on SuperSite

### Choose this option if you want to:

- ✓ Add/Remove Windows Reseller Hosting plans to be shown on supersite.
- ✓ Change the order Windows Reseller Hosting Plans on the plan selection page.

[Edit Settings](#)

## Select Windows Reseller Hosting Plans for display on SuperSite

Drag and drop the windows reseller hosting plan (minimum 01 to maximum 4 ) you want to display on SuperSite from left column to right.

Windows Reseller Hosting Plans displayed on [Windows Reseller Hosting Page](#)

R2 R4

Available Windows Reseller Hosting plans

R1 R3

[Save](#)[Reset to Default](#)[Cancel](#)

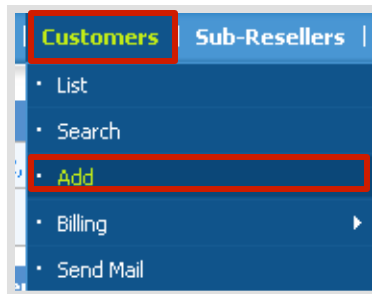
# Purchasing A **Windows** **Reseller Hosting** Package



# Purchasing a Package



# Add a Customer Account



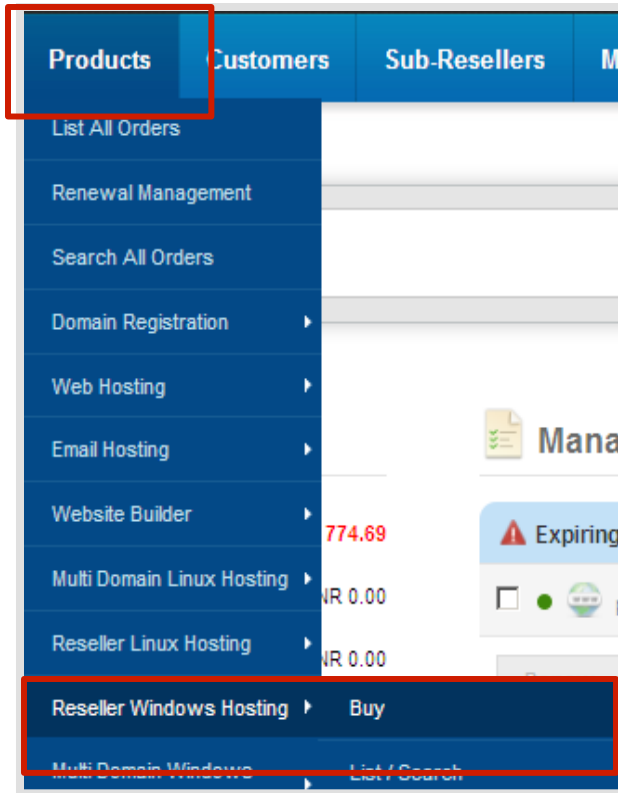
| Create a New Customer Account                   |                                  |
|---|----------------------------------|
| Note : All Fields marked with * are compulsory. |                                  |
| Company Name:*                                  | <input type="text"/>             |
| Contact Person:*                                | <input type="text"/>             |
| Address1:*                                      | <input type="text" value="Abc"/> |
| Address2:                                       | <input type="text"/>             |
| Address3:                                       | <input type="text"/>             |
| City:*  | <input type="text"/>             |

| Login Details  |   |
|--|---|
| This email address will be used as the Username for your Customer. The Customer may change |   |
| Username (Email Address):*   | <input type="text" value="test@resellerhosting.com"/> |
| Password:*   | <input type="password"/>                              |
| 8-15 alphanumeric cha  |   |

| Information   |
|---|
| Your Customer Signup Process is now complete. You will receive instructions via email on how you can use your Customer Account. |
| Your Customer Id is 7123931   |
| <a href="#">Click here</a> to login to your Customer Control Panel now >>   |



# Purchase a Hosting Package



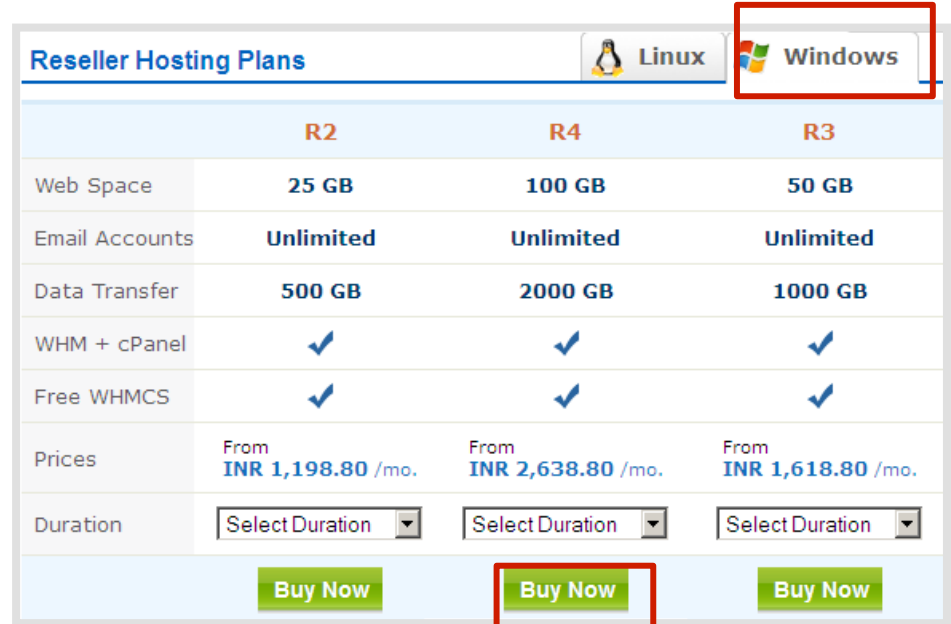
The screenshot shows a navigation menu with the following items:

- Products (highlighted with a red box)
- Customers
- Sub-Resellers
- M

Under the 'Products' menu, the following items are listed:

- List All Orders
- Renewal Management
- Search All Orders
- Domain Registration
- Web Hosting
- Email Hosting
- Website Builder
- Multi Domain Linux Hosting
- Reseller Linux Hosting
- Reseller Windows Hosting (highlighted with a red box)
- Multi Domain Windows

Other visible elements include a 'Manage' button, a price of '774.69', and an 'Expiring' warning.




The screenshot shows the 'Reseller Hosting Plans' page with tabs for 'Linux' and 'Windows' (highlighted with a red box). The table below lists the plans and their features.

|                | R2                     | R4                                   | R3                     |
|----------------|------------------------|--------------------------------------|------------------------|
| Web Space      | 25 GB                  | 100 GB                               | 50 GB                  |
| Email Accounts | Unlimited              | Unlimited                            | Unlimited              |
| Data Transfer  | 500 GB                 | 2000 GB                              | 1000 GB                |
| WHM + cPanel   | ✓                      | ✓                                    | ✓                      |
| Free WHMCS     | ✓                      | ✓                                    | ✓                      |
| Prices         | From INR 1,198.80 /mo. | From INR 2,638.80 /mo.               | From INR 1,618.80 /mo. |
| Duration       | Select Duration        | Select Duration                      | Select Duration        |
|                | Buy Now                | Buy Now (highlighted with a red box) | Buy Now                |



# Purchase a Hosting Package


 **Primary Domain Name for this Package:**

www.

Example: yourdomain.com


[Back](#) [Continue »](#)



 **Enter the Username of the customer you would like to login for -**

**Username:**   
(Your Email ID)


[Login now](#)

 [Secure Login](#)



 **Given below is a summary of your shopping cart contents**

**Reseller Hosting Order(s)**

| Multi-Domain Hosting Order(s)  | Duration  | Price per Month | Subtotal  |
|--|-----------|-----------------|-----------|
|  testwebhosting.com | 12 Months | USD 7.25        | USD 87.00 |




☒ **I am done with Shopping**

☒ **I agree to the NO SPAM POLICY and the Terms and Conditions for the above Services.**

[Proceed to Payment](#)

# Activate Your Order

 **Payment Options**

**Execute Without Payment**

You can choose to execute the above set of Requests without receiving payment for the same You have the following two options.

☒ Execute the request(s), but **keep the Invoice(s)** as it is. That way your Customer can pay for these Invoice(s) later.

☐ Execute the request(s), but **cancel the Invoice(s)**. That way your Customer will not have to Pay for these Invoice(s) at all. The associated action(s) will be executed and invoice(s) will be reversed by raising appropriate Credit Note(s).

**IMP Note:** Clicking on the above link will execute all associated actions instantly. There may be no way to reverse these executed actions.

**Execute the above Requests without receiving a Payment**

Select Execute the request (s) but:

## Keep the Invoice

if you wish to remind your customer that he/she needs to pay you

## Cancel the Invoice

if you purchased a package for yourself and do not wish to get payment reminders.

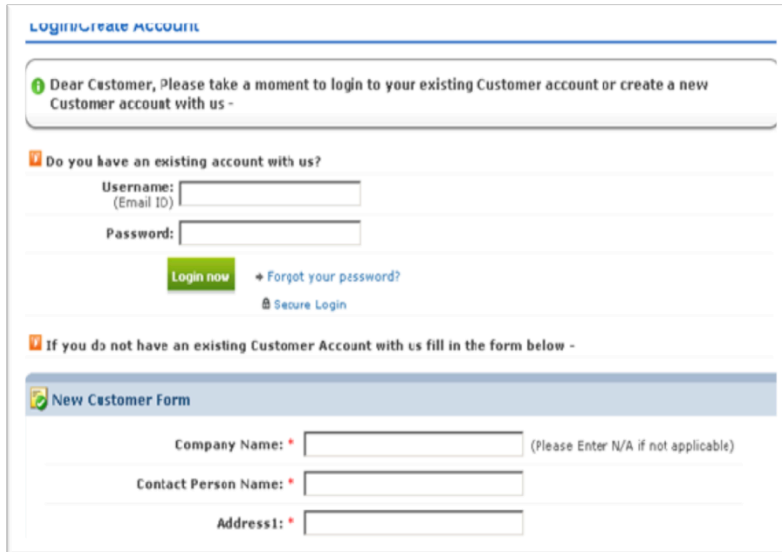


 **Given below is a summary of your Orders**

| Hosting Order(s)  | OrderId  | Description  | Status  |
|---|----------|--|---|
| <br>testwebhosting.com.onlyfordemo.com | 38092031 | Addition of Starter for testwebhosting.com.onlyfordemo.com for 12 months | Your Order will be processed by our automatic provisioning system in the next 5-10 minutes. |



# Purchasing Directly From The Supersite



**Login/Create Account**

Dear Customer, Please take a moment to login to your existing Customer account or create a new Customer account with us -

Do you have an existing account with us?

Username:   
(Email ID)

Password:

[Login now](#) [Forgot your password?](#)  
[Secure Login](#)

If you do not have an existing Customer Account with us fill in the form below -

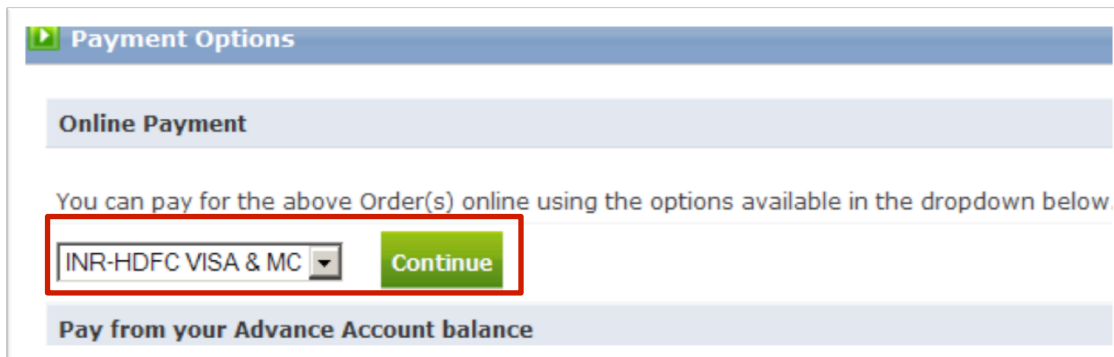
**New Customer Form**

Company Name: \*  (Please Enter N/A if not applicable)

Contact Person Name: \*

Address 1: \*

Customer directly comes to your supersite and either logs in or creates a new account



**Payment Options**

**Online Payment**

You can pay for the above Order(s) online using the options available in the dropdown below.

INR-HDFC VISA & MC [Continue](#)

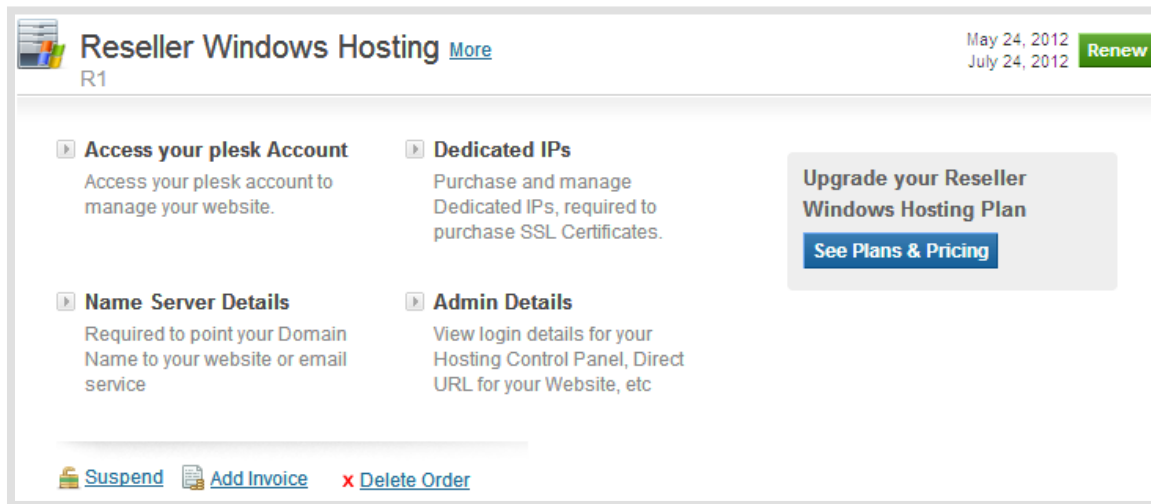
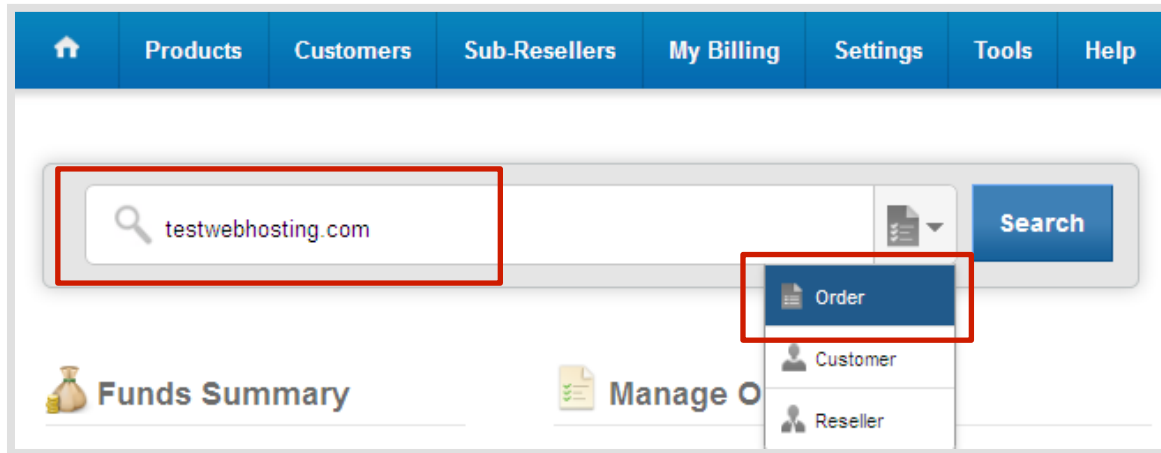
**Pay from your Advance Account balance**

He can then buy any product and then proceed to payment. You can integrate various payment gateways to collect online payment from your Customers.

# Manage Your **Package**



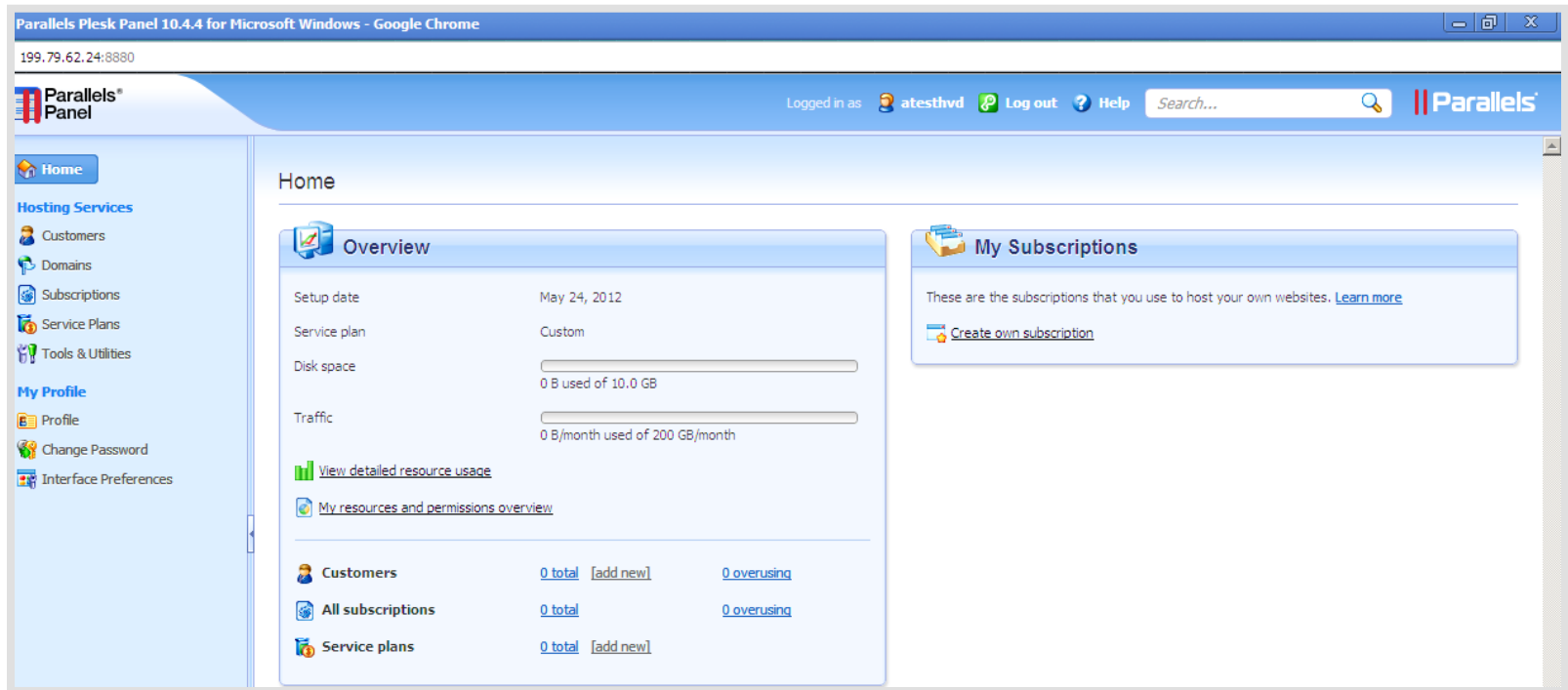
# Manage Your Package



# Access Your Plesk Account

## Access your plesk Account





Access your plesk account to manage your website.



Parallels Plesk Panel 10.4.4 for Microsoft Windows - Google Chrome

199.79.62.24:8880

Parallels® Panel

Logged in as  atesthvd  Log out  Help Search...  Parallels®

**Home**

**Hosting Services**

- Customers
- Domains
- Subscriptions
- Service Plans
- Tools & Utilities

**My Profile**

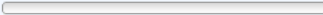
- Profile
- Change Password
- Interface Preferences


**Home**

**Overview**

Setup date May 24, 2012

Service plan Custom

Disk space   
0 B used of 10.0 GB

Traffic   
0 B/month used of 200 GB/month




[View detailed resource usage](#)

[My resources and permissions overview](#)

**My Subscriptions**

These are the subscriptions that you use to host your own websites. [Learn more](#)

[Create own subscription](#)

|   |   |
|---|---|
|  Customers         | <a href="#">0 total</a> <a href="#">[add new]</a> <a href="#">0 overusing</a> |
|  All subscriptions | <a href="#">0 total</a> <a href="#">0 overusing</a>                           |
|  Service plans     | <a href="#">0 total</a> <a href="#">[add new]</a>                             |

# Access Your Customer's Plesk Account

Once you create plans from your Reseller Plesk account. You can access each Customer Plesk panel from your homepage itself

Home

### Overview

Setup date: May 24, 2012

Service plan: Custom

Disk space: 81.0 KB used of 10.0 GB

Traffic: 0 B/month used of 200 GB/month

[View detailed resource usage](#)

[My resources and permissions overview](#)

|                   |   |                             |
|-------------------|---|-----------------------------|
| Customers         | <a href="#">2 total</a> <a href="#">[add new]</a> | <a href="#">0 overusing</a> |
| All subscriptions | <a href="#">3 total</a>                           | <a href="#">0 overusing</a> |
| Service plans     | <a href="#">2 total</a> <a href="#">[add new]</a> |                             |

### My Subscriptions

[palankar.com](#) [\[Manage in Control Panel\]](#)

[Create own subscription](#)



# Change Name Servers

## Name Server Details

Required to point your Domain Name to your website or email service

Here, you would find the list of Name Servers you need to set for your domain name



### Name Server Details

mukhtadir.in

Point your Domain Name to your Hosting package using one of the options below.

☒ **Option 1: Configure your your Domain Name to use our Name Servers (Recommended):**

- ns1.bh-2.webhostbox.net
- ns2.bh-2.webhostbox.net

OR

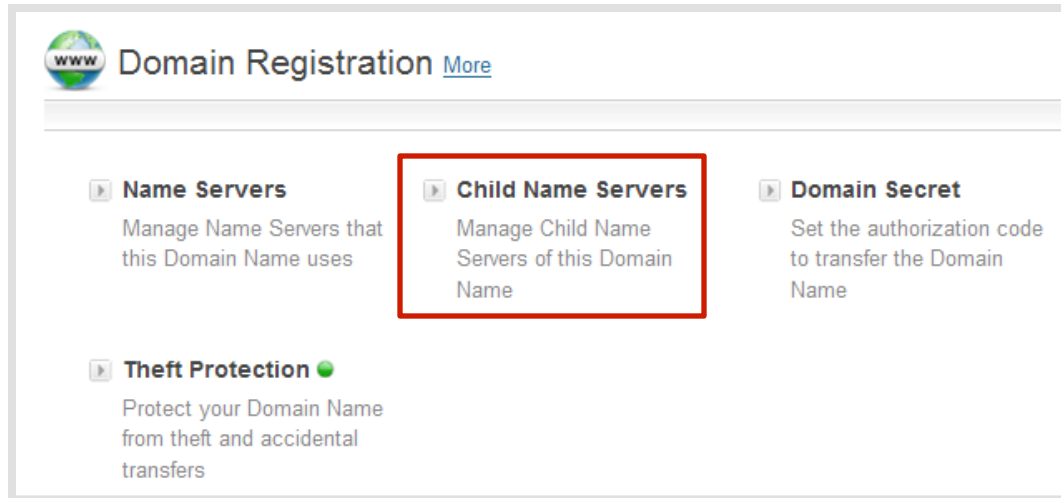
☐ **Option 2: Add the following records to your Domain Name's existing Name Servers**

|   |    |    |               |
|---|----|----|---------------|
| testwebhosting.com/<#Add-on Domain(s)#>         | IN | MX | 208.91.198.16 |
| testwebhosting.com/<#Add-on Domain(s)#>         | IN | A  | 208.91.198.16 |
| *.testwebhosting.com/<#Add-on Domain(s)#>       | IN | A  | 208.91.198.16 |
| www.testwebhosting.com/www.<#Add-on Domain(s)#> | IN | A  | 208.91.198.16 |

Alternatively, if you wish to *retain* the Name Servers of your domain name instead of using ResellerClub's Name Servers, you would need to add the DNS Records listed on this page, on your *existing* Name Servers.

# Brand Your Name Servers

## Add Child Name Servers




Domain Registration [More](#)

**Name Servers**  
Manage Name Servers that this Domain Name uses

**Child Name Servers**  
Manage Child Name Servers of this Domain Name

**Domain Secret**  
Set the authorization code to transfer the Domain Name

**Theft Protection**   
Protect your Domain Name from theft and accidental transfers

This is not a compulsory step and you can seamlessly use the white labeled name servers for any sites hosted. However, having branded name servers will be helpful in creating a brand for your hosting business.

In case, your domain is registered with us, you need go to the domain order detail and click on Child name servers



**Manage Child Name Servers**  
mukhtadir.in

|   | Host Name  | IP Address                                  |                                     |                        |
|---|--|---|-------------------------------------|------------------------|
| 1 | <input type="text" value="ns1.testwebhosting.com"/><br>Eg. ns.mukhtadir.in | <input type="text" value="208.91.198.106"/> | <input type="button" value="Save"/> | <a href="#">Delete</a> |
| 2 | <input type="text" value="ns2.testwebhosting.com"/><br>Eg. ns.mukhtadir.in | <input type="text" value="208.91.198.106"/> | <input type="button" value="Save"/> | <a href="#">Delete</a> |

Enter the Name Servers and IP address. Once registered, you can use these Child Name Servers in turn as name servers for registering other domain names.

# Brand Your Name Servers

## Add A Records

- ✓ **There are multiple ways of obtaining the required IP to create child name servers:** You can ping the primary domain name of your reseller hosting package or ping any one of the white labeled name servers. You can even obtain it by logging into your cPanel or WHM account.
- ✓ **Once you have created child name servers** then you will also need to create corresponding A records from your DNS management interface. If you are managing your DNS from your Reseller Hosting package then you can add the A records by logging into cPanel or by accessing the edit DNS zone feature within WHM.

### **Please Note:**

If you wish to have 4 branded name servers then you will need to create 4 child name servers and correspondingly 4 A records.





# Brand Your Name Servers


HomeUsersWebsites & DomainsMailApplicationsStatisticsAccount


## Websites & Domains


This is where you set up and manage websites. If you have several subscriptions associated with your account, then you can switch from one subscription to another by selecting the required subscription at the top of the screen. Note that you can host a number of websites under a single subscription, so there is no need to purchase any additional subscriptions.


**Applications**  
Install and manage web apps on your websites. Forums, photo galleries, collaboration tools, and many more installed in several clicks.


**File Manager**  
Upload new files and work with current files and directories of your websites.


**Web Statistics**  
View the reports on how your websites are visited: See how many people visited a site and which webpages they viewed.


**FTP Access**  
Set up access to files of your websites over FTP protocol.

**DNS Settings**  
Manage DNS zones for your domain names.

**Secure Your Sites**  
Secure connections to your websites using SSL certificates.


**Backup Manager**  
Back up and restore your domains, including settings and content of websites and mail accounts.


**Web Hosting Access**  
IP Address: 199.79.62.24  
Change settings of the system user account used for remote access to Panel over SSH or RDP and working with files and folders in File Manager.


**Databases**  
Create and remove databases used by your websites, and manage them using integrated administrative web application.


Show Advanced Operations


Tools

  
Switch Off the DNS Service

  
Switch DNS Service Mode

  
Add Record

  
Restore Defaults



# Brand Your Name Servers

DNS Settings >

Add resource record to the zone

---

**DNS records**

Record type

Domain name .testwebhosting.com.

IP address \*   
For example, 123.123.123.123


---

\* Required fields

You will need to do the same for the other child nameservers that you have created

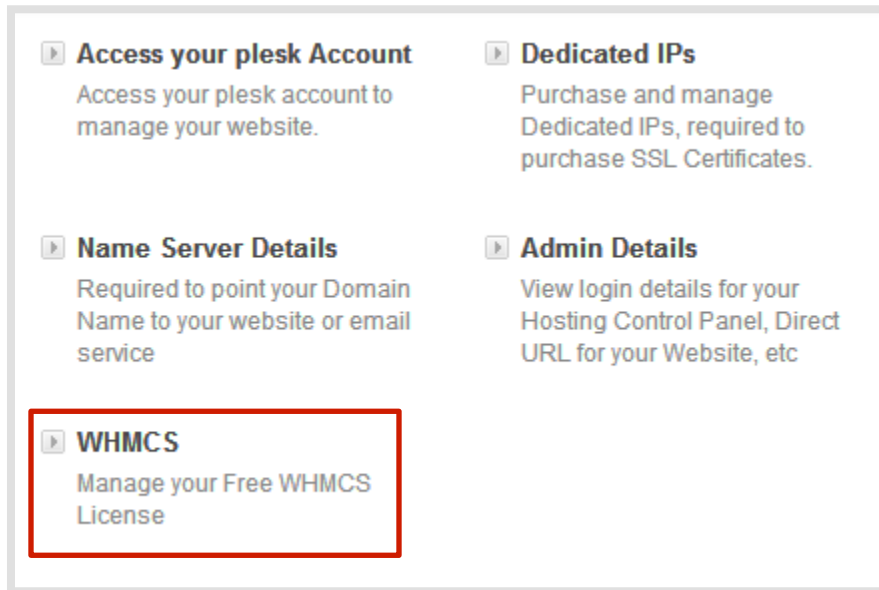
Here enter the IP that corresponds to our plesk nameservers

Once you add the records, click 'Update'

 **Information:** Changes made to DNS records are not saved yet. The changes made are highlighted below. Click Update to apply the changes to DNS zone or click Revert to abandon the changes.

# WHMCS Installation Through Softaculous

Obtain your WHMCS License Key



Once you click on WHMCS, you get your license key. To install WHMCS you can follow this guide: [http://docs.whmcs.com/Installing\\_WHMCS](http://docs.whmcs.com/Installing_WHMCS)



# That's It!

You are now all set to Kick-Start  
your **Web Hosting Business!**



# Help Guides



**Parallels®  
Plesk Panel**

**Plesk Guide:** To Help You Get Familiar with Plesk

<http://www.parallels.com/fileadmin/parallels/documents/support/plesk/plesk-10-control-panel-user-guide.pdf>





# Contact Us

**If You Require Any Assistance**

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**UK:** + 44 (20) 7183 2151

**IN :** +91 (22) 3079 7676

**[sales@resellerclub.com](mailto:sales@resellerclub.com)**

