

What is IRTP?

The **Inter-Registrar Transfer Policy (IRTP)** was developed by ICANN for the safe and straightforward transfer of domain names from one registrar to another. The policy contains information about the method of transferring a domain name, dispute resolution mechanism and the method of undoing the transfer if it was done as a result of an error.

Initially announced in September 2015, the amended Transfer Policy is applicable to all gTLD names and ICANN-accredited registrars, and the amended Transfer Dispute Resolution Policy (TDRP) is applicable to all gTLD names, ICANN-accredited registrars and registries. These new requirements will take effect and will be enforced by ICANN, beginning on **December 1, 2016**.

What are the material changes that will trigger the IRTP Verification Process?

Any modifications made to the registrants name, organization and email address would trigger the IRTP Verification Process.

Do I need to communicate something to my customers now regarding this change?

These changes will take effect from **1st December 2016**, we urge you to let your customers know about how these changes will affect them post the official compliance date.

How can I modify my contact information?

In order to modify the contact details, you can log in to the domain overview panel and click on contact details, or log in to the customers control panel and click on bulk modify contact. You can also create a new contact ID using the respective API call and associate it with the domain name.

Do I have to comply with the 60 day lock period in case of a registrant transfer?

The new IRTP-c has a provision factored into it that states a 60 day lock period. As per default settings there is no lock placed on the domain name, but as a registrant you may opt in and place a lock on the domain name.

As a registrant how many days do I have to complete the verification process?

As per the IRTP the losing and the gaining registrant have a collective of 60 days to complete the verification process.

What if I can't access my old registrant email address?

If you don't have access to the existing registrant email address, please contact our compliance team.